

HANOVER COUNTY COMMUNITY SERVICES BOARD

HUMAN RIGHTS STATEMENT

AS A CLIENT OF HANOVER COUNTY COMMUNITY SERVICES BOARD, YOU HAVE THE RIGHT

- TO BE TREATED WITH DIGNITY AS A HUMAN BEING.
- TO THE BEST TREATMENT/SERVICES AVAILABLE TO MEET YOUR INDIVIDUAL NEED.
- TO RECEIVE TREATMENT/SERVICES BASED ON SOUND THERAPEUTIC PRACTICE.
- TO RECEIVE PROMPT EVALUATION AND TREATMENT /SERVICES ABOUT WHICH YOU ARE INFORMED AND IN A MANNER THAT YOU CAN UNDERSTAND.
- TO BE TOLD ABOUT THE TREATMENT/SERVICES YOU RECEIVE AND TO MAKE SUGGESTIONS AND STATE PREFERENCES ABOUT IT.
- TO BE TREATED WITH THE LEAST RESTRICTIVE CONDITIONS CONSISTENT WITH YOUR CONDITION AND NOT BE SUBJECT TO RESTRAINT, SECLUSION OR TIME OUT.
- TO BE GIVEN OPPORTUNITIES TO PARTICIPATE IN THE DEVELOPMENT AND IMPLEMENTATION OF YOUR INDIVIDUALIZED SERVICES PLAN.
- TO EXPRESS YOUR PREFERENCES AND CHOICES REGARDING SERVICE DELIVERY, RELEASE OF INFORMATION, CONCURRENT SERVICES AND YOUR SERVICE DELIVERY TEAM.
- TO NOT BE THE SUBJECT OF EXPERIMENTAL OR INVESTIGATIONAL RESEARCH WITHOUT YOUR PRIOR WRITTEN AND INFORMED CONSENT OR THAT OF YOUR LEGALLY AUTHORIZED REPRESENTATIVE.
- TO BE PROTECTED FROM HARM AND FREE FROM ANY FORM OF ABUSE, RETALIATION, HUMILIATION, NEGLIGENCE OR FINANCIAL EXPLOITATION.
- TO MAINTAIN THE PRIVACY OF YOUR INFORMATION.
- TO PRIVACY WHEN YOU SEE, TALK OR WRITE TO OTHERS.
- TO SEE YOUR RECORDS AND CORRECT ANY MISTAKES IN A TIMELY FASHION.
- TO NOT HAVE YOUR LEGAL RIGHTS, PRIVILEGES AND BENEFITS DENIED SOLELY BASED ON BEING VOLUNTARILY OR INVOLUNTARILY ADMITTED, CERTIFIED OR COMMITTED TO SERVICES.
- TO RECEIVE INFORMATION REGARDING LEGAL REPRESENTATION, ADVOCACY AND SELF-HELP RESOURCES.
- TO ASK QUESTIONS AND TO BE TOLD ABOUT YOUR RIGHTS.
- TO RECEIVE HELP IN EXERCISING YOUR RIGHTS.
- TO AN IMPARTIAL REVIEW OF SUSPECTED VIOLATION OF THESE RIGHTS ASSURED AND THE RIGHT TO ACCESS LEGAL COUNSEL.

EXERCISING YOUR RIGHTS

IF YOU THINK YOU ARE NOT BEING ALLOWED TO EXERCISE ANY RIGHT:

- TELL YOUR FAMILY OR FRIENDS
- TELL ANY HCCSB STAFF OR THE DIRECTOR
- TELL THE HCCSB HUMAN RIGHTS REPRESENTATIVE OF THE REGIONAL HUMAN RIGHTS ADVOCATE

YOUR SERVICE PROVIDER, HCCSB HUMAN RIGHTS REPRESENTATIVE OR THE REGIONAL HUMAN RIGHTS ADVOCATE CAN EXPLAIN YOUR RIGHTS IF YOU HAVE QUESTIONS.

HCCSB HUMAN RIGHTS REPRESENTATIVE SUSAN CUNNINGHAM (804) 365-4212

REGIONAL HUMAN RIGHTS ADVOCATE BEVERLY GARNES (804) 524-7431

THERE WILL BE NO RETRIBUTION FOR FILING A COMPLAINT. ALL CONCERNS REGARDING ANY INFRINGEMENT OF RIGHTS WILL BE INVESTIGATED AND A PLAN FOR RESOLUTION DEVELOPED WITHIN FIFTEEN (15) WORKING DAYS.